

Prepare your staff for the challenge.


with our Responsible Sales in Hospitality and Retail course.


Experience the interactivity of our new multi-device, mobile ready e-learning course, Challenge - Responsible Sales in Hospitality and Retail.


You'll get an insight into the types of products that are covered by age restrictions, the legal requirements placed on individuals selling age-restricted products and guidance on operating within the law when selling age-restricted products.


Have you considered the challenge?


This online training course has been developed to give the learner an introduction to age-restricted products and how to prevent the sale of age-restricted products to underage individuals.


 **The legal framework**
Safeguarding the health and wellbeing of young people

 **Roles, licences and conditions**
Have you been trained to sell responsibly?

 **Risks associated with age-restricted products**
Explore why some products are age restricted

 **Age verification**
The practical application of age verification

 **Dealing with drunkenness**
It is an offence to sell alcohol to someone who is or who appears to be drunk

 **Conflict management and personal safety**
Could your premises be vulnerable to conflict and crime?

This online training course is suitable for all employees, particularly new starter inductions or employee refresher where an understanding of age-restricted products is required.

The ideal course for...



new starter induction

where an understanding of age-restricted products is required



all employees

in a workplace to raise awareness of this subject area

Extend your knowledge with...



anyone working in a team
would benefit from effective **communication** training



professionals who work in customer service
should be equipped with excellent **customer service** knowledge

Convenient and online

Get the knowledge you need without losing productivity.



Self paced

Learn at your own pace anytime using our online platform



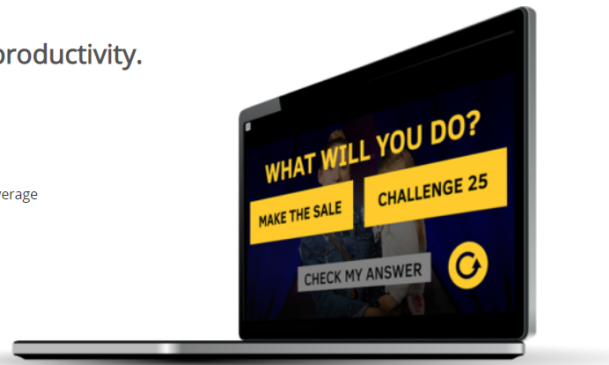
30 minutes


Get up to speed in just a few hours (average completion time)



Accessible

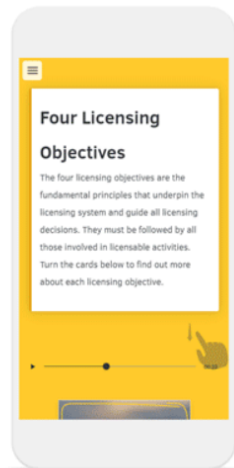
Available on a wide range of devices, includes audio, video and transcripts



This course is compatible with most popular desktops, tablets, and mobile devices 

Upskill and qualify your workforce.

Employers can benefit from staff retention and investing in their workforce, improving the confidence and skills of their staff.



Multi-device compatible

Experience the beauty and interactivity of our new multi-device, mobile ready e-learning. This vertical scrolling, website-style seamlessly adapts to any device, providing an engaging learning experience on mobile, tablet, and computer.



Vertical scrolling



Multi-device, mobile-ready

Certification

Learners will receive a Highfield e-learning completion certificate, which is downloadable upon successfully finishing the course or you can opt for a Security CPD Certificate with CPD points.

Contact info@securitycpd.org

Website www.securitycpd.org

Certificates for Awareness Courses are included in course cost.



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